

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
longue durée**

 Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
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 Licensee Copy/Copie du Titulaire       Public Copy/Copie Public

<b>Date of inspection/Date de l'inspection</b> November 15, 2010	<b>Inspection No/ d'inspection</b> 2011_125_2914_04Apr100156	<b>Type of Inspection/Genre d'inspection</b> Complaint #T1555
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**Licensee/Titulaire**  
Victoria Village Inc.  
78 Ross Street, Barrie, Ontario L4N 1G3

**Long-Term Care Home/Foyer de soins de longue durée**  
Victoria Village Manor.  
78 Ross Street, Barrie, Ontario L4N 1G3

**Name of Inspector/Nom de l'inspecteur**  
Marsha Hardwick #125

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection regarding lost clothing.

During the course of the inspection, the inspector spoke with:

- Assistant Director of Care
- Director of Dietary and Environmental Services
- Inspected the Gathering Room
- Reviewed lost laundry policy
- Reviewed Lost Laundry form
- Reviewed Laundry Labeling form

During the course of the inspection, the inspector interviewed:

- Assistant Director of Care
- Director of Dietary and Environmental Services

The following Inspection Protocols were used in part or in whole during this inspection:

- Accommodation Services Laundry inspection.

There are no findings of Non-Compliance as a result of this inspection.



Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title:	Date:	<i>Capital Health Masha Handovic</i> Date of Report: (if different from date(s) of inspection).	