

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: July 31, 2025

Inspection Number: 2025-1398-0004

Inspection Type:

Critical Incident

Licensee: Victoria Village Inc.

Long Term Care Home and City: Victoria Village Manor, Barrie

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 29 - 31, 2025.

The following intake(s) were inspected:

- Intake: #00146755, related to the fall prevention program
- Intake: #00148433, related to personal support services

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Pain Management
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Transferring and positioning techniques

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 40

Transferring and positioning techniques

s. 40. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents.

The licensee failed to ensure that Personal Support Workers' (PSW) used safe transferring techniques when transferring a resident.

PSW's completed an unsafe transfer of a resident that resulted in the resident falling and sustaining an area of impaired skin integrity.

Sources: review of a residents' plan of care, progress notes and interview with PSW's.