

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: January 16, 2026

Inspection Number: 2026-1398-0001

Inspection Type:

Critical Incident

Licensee: Victoria Village Inc.

Long Term Care Home and City: Victoria Village Manor, Barrie

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 14-16, 2026

The following intake(s) were inspected:

-Intake #00162881 was related to allegations of physical abuse to a resident.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

A resident sustained injuries when a Personal Support Worker (PSW) provided care to the resident independently. The care plan indicated that two staff were to provide assistance when completing care for the resident.

Sources: Resident's clinical records, interviews with staff and Director of Nursing (DON), and the home's internal investigation camera footage review.