



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

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Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Feb 25, 2014	2014_268529_0005	T-567-13	Complaint

Licensee/Titulaire de permis

VILLA COLOMBO HOMES FOR THE AGED, INC.
40 PLAYFAIR AVENUE, TORONTO, ON, M6B-2P9

Long-Term Care Home/Foyer de soins de longue durée

VILLA COLOMBO HOMES FOR THE AGED INC.
40 PLAYFAIR AVENUE, TORONTO, ON, M6B-2P9

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

ERIC TANG (529)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): February 12 and 13, 2014.

During the course of the inspection, the inspector(s) spoke with acting executive director, director of care, nurse managers, physiotherapist, registered nursing staff, personal support workers, and resident's substitute decision maker.

During the course of the inspection, the inspector(s) observed a nursing unit environment, reviewed home and resident records.

The following Inspection Protocols were used during this inspection:

Falls Prevention



Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 8. Policies, etc., to be followed, and records

Specifically failed to comply with the following:

- s. 8. (1) Where the Act or this Regulation requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan, policy, protocol, procedure, strategy or system,**
- (a) is in compliance with and is implemented in accordance with applicable requirements under the Act; and O. Reg. 79/10, s. 8 (1).**
 - (b) is complied with. O. Reg. 79/10, s. 8 (1).**



Findings/Faits saillants :

1. The licensee has failed to comply with the home's policy and procedure on head injury routine (policy 11-01-04 reviewed in July 2011) for resident #001, resident #002, and resident #003.

A review of the home's head injury routine policy and procedure states the following: head injury routine is initiated on any resident who has experienced a blow to the head from any form of trauma sustained. Initiate head injury routine every 15 minutes for the first hour, every 30 minutes for the second hour, every one hour for four hours then every four hours for 72 hours. Hold all psychotropic medications and analgesics while on head injury routine.

Resident #001 had a fall on an identified date and was sent out to a hospital. He/she was then sent back to the long-term care home the same day and was started on head injury routine upon his/her return. However, record review and an interview with an identified Nurse Manager confirm that the head injury assessments for resident #001 were not completed as required by the home's head injury routine policy and procedure.

Resident #002 was started on head injury routine on an identified date due to a fall. However, record review and an interview with an identified interim Nurse Manager confirmed that the head injury assessments for resident #002 were not completed as required by the home's head injury routine policy and procedure.

Resident #003 was started on head injury routine on an identified date due to a fall. However, record review and an interview with an identified Nurse Manager confirmed that the head injury assessments for resident #003 were not completed as required by the home's head injury routine policy and procedure. [s. 8. (1)]

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the home's head injury routine policy and procedure is complied with, to be implemented voluntarily.



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Loi de 2007 sur les foyers de
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Issued on this 27th day of February, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Eric ANG 529