



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prevue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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Date of inspection/Date de l'inspection 08 and 09 March 2011	Inspection No/ d'inspection 2011_127_2855_08Mar141722	Type of Inspection/Genre d'inspection Critical Incident # H-00403
Licensee/Titulaire Villa Forum, 175 Forum Drive, Mississauga ON L4Z 4E5		
Long-Term Care Home/Foyer de soins de longue durée Villa Forum, 175 Forum Drive, Mississauga ON L4Z 4E5		
Name of Inspector(s)/Nom de l'inspecteur(s) Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127		
Inspection Summary / Sommaire d'inspection		
<p>The purpose of this visit was to conduct a complaint inspection regarding the call bell system.</p> <p>During the course of the inspection, the inspector spoke with the administrator, co-directors of care, environmental services manager, registered staff and residents.</p> <p>During the course of the inspection, the inspector checked the functioning of the call bell system.</p> <p>The following Inspection Protocols were used during this inspection:</p> <ul style="list-style-type: none"> • Safe and Secure Home <p>No findings of non-compliance were found during this inspection.</p>		

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title:	Date of Report (if different from date(s) of inspection). <i>10 March 2011</i>