



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
119 King Street West, 11th Floor
Hamilton ON L8P 4Y7

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119, rue King Ouest, 11^{ém} étage
Hamilton ON L8P 4Y7

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection Oct. 22, 2010	Inspection No/ d'inspection 2010_169_2855_22Oct114041	Type of Inspection/Genre d'inspection Log #H-01282, H-01066, H-01067, H-01649
Licensee/Titulaire Villa Forum 175 Forum Drive Mississauga, ON L4Z 4E5 Fax: 905 501 1443		
Long-Term Care Home/Foyer de soins de longue durée Villa Forum 175 Forum Drive Mississauga, ON L4Z 4E5 Fax: 905 501 1443		
Name of Inspector(s)/Nom de l'inspecteur(s) Yvonne Walton		
Inspection Summary/Sommaire d'inspection		

The purpose of this inspection was to conduct an inspection related 4 critical incidents involving resident's rights.

During the course of the inspection, the inspector spoke with: Residents, Personal Support Workers, Administrator, Assistant Director of Care

During the course of the inspection, the inspector: observed and interviewed the residents, conducted clinical reviews and visited the home areas

The following Inspection Protocols were used during this inspection: Dignity, Choice and Privacy Protocol

1 WN and 1 VPC were issued on Complaint log #H-01372 and also apply to these four critical incidents. See legislative reference below:

The Licensee has failed to comply with LTCH 2007, S.O. 2007, c.8, s 3 (1) 1
Every licensee of a long-term care home shall ensure that the following rights of residents are fully respected and promoted:

1. Every resident has the right to be treated with courtesy and respect and in a way that fully recognizes the resident's individuality and respects the resident's dignity.

No new non-compliance was issued as a result of this inspection

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

Inspector ID #: 169



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title: _____ Date: _____		Date of Report: (if different from date(s) of inspection).	
		Y. Watson	