

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007****Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée****Long-Term Care Operations Division  
Long-Term Care Inspections Branch****Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**Central West Service Area Office  
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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Feb 9, 2021	2021_826606_0004	019388-20, 022052- 20, 022073-20, 023628-20, 000151-21	Critical Incident System

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**Licensee/Titulaire de permis**Villa Forum  
175 Forum Drive Mississauga ON L4Z 4E5**Long-Term Care Home/Foyer de soins de longue durée**Villa Forum  
175 Forum Drive Mississauga ON L4Z 4E5**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JANET GROUX (606)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): January 27-29, and February 1-2, 2021.**

**The following High Priority-Follow-up (FU) intakes were inspected:**

**Log #019388-20, FU to Compliance Order (CO) #001 from Inspection #2020\_760758\_0011 related to pain management.**

**Log #000151-21, FU to Compliance CO #001 from Inspection # 2020\_800532\_0028 related to admissions.**

**The following Critical Incident (CI) intakes were inspected:**

**Log #022052-20 related to an allegation of resident neglect;**

**Log # 023628-20 related to falls prevention and management; and**

**Log #022073-20 related to a respiratory outbreak.**

**During the course of the inspection, the inspector(s) spoke with the Administrator, the Co-Director of Care, Program and Service Manager, Registered Nurses (RN), Registered Practical Nurses (RPN), Personal Support Workers (PSW), Maintenance staff, Housekeeping staff, and residents.**

**The inspector also observed staff and resident interactions, provision of care, infection control practices, reviewed residents' health records, and other relevant documents.**

**The following Inspection Protocols were used during this inspection:**

**Admission and Discharge**

**Falls Prevention**

**Infection Prevention and Control**

**Pain**

**Personal Support Services**

**Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were not issued.**

- 0 WN(s)**
- 0 VPC(s)**
- 0 CO(s)**
- 0 DR(s)**
- 0 WAO(s)**

**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / DE L'INSPECTION</b>	<b>NO</b>	<b>INSPECTOR ID #/ NO DE L'INSPECTEUR</b>
LTCHA, 2007 S.O. 2007, c.8 s. 44. (7)	CO #001	2020_800532_0028		606
O.Reg 79/10 s. 52. (2)	CO #001	2020_760758_0011		606

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 21st day of February, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**