

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Original Public Report

Report Issue Date: December 12, 2023	
Inspection Number: 2023-1340-0006	
Inspection Type: Complaint	
Licensee: Villa Forum	
Long Term Care Home and City: Villa Forum, Mississauga	
Lead Inspector Parminder Ghuman (706988)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 28-30, 2023, and December 1, 4-6, 2023.

The following intake(s) were inspected:

- Intake: #00099587- Complainant with concerns regarding resident and Air conditioning requirements. Complainant was also seeking information regarding - Policy related to Transferring and positioning techniques, Continence care and bowel management, Plan of care related to assessments, Residents' Bill of Rights and Furnishings.

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The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.