



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des Soins
de longue durée**

**Rapport d'inspection prévue
sous la Loi de 2007 sur les foyers
de soins de longue durée**

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Mar 7, 2019	2019_559142_0006	002926-19, 002927-19	Follow up

Licensee/Titulaire de permis

Villa Marconi Long Term Care Center
1026 Baseline Road OTTAWA ON K2C 0A6

Long-Term Care Home/Foyer de soins de longue durée

Villa Marconi
1026 Baseline Road OTTAWA ON K2C 0A6

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

JANET MCPARLAND (142)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): March 4th to 7th, 2019

**During this inspection, the following logs were inspected:
-002926-19 and 002927-19, each a follow-up intake related to medication
administration and the licensee's medication management system specifically
related to the medication reconciliation policy.**

**During the course of the inspection, the inspector(s) spoke with a resident,
Registered Practical Nurses (RPNs), Registered Nurses (RNs), the Director of Care
(DOC), and Director of Resident Services (DRS).**

**The following Inspection Protocols were used during this inspection:
Medication**

During the course of this inspection, Non-Compliances were issued.

**1 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)**

**The following previously issued Order(s) were found to be in compliance at the
time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de
cette inspection:**



REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO NO DE L'INSPECTEUR
O.Reg 79/10 s. 131. (2)	CO #002	2018_597655_0019	142
O.Reg 79/10 s. 8. (1)	CO #001	2018_597655_0019	142

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Légende
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 101.
Conditions of licence**

Specifically failed to comply with the following:

s. 101. (3) It is a condition of every licence that the licensee shall comply with this Act, the Local Health System Integration Act, 2006, the Commitment to the Future of Medicare Act, 2004, the regulations, and every directive issued, order made or agreement entered into under this Act and those Acts. 2007, c. 8, s. 195 (12); 2017, c. 25, Sched. 5, s. 23.

Findings/Faits saillants :



1. The licensee has failed to comply with the following requirement of the LTCHA, 2007: it is a condition of every licensee that the licensee shall comply with every order made under this Act.

The following compliance order (CO #002) was issued under O.Reg. 79/10 s. 131(2) in Inspection Report #2018_597655_0019 (A1), dated February 11, 2019:

The licensee must be compliant with O. Reg. 79/10, s. 131 (2).

Specifically, the licensee shall:

1. Ensure that resident #006, #008, #010 and #011 receive their prescribed medications, in accordance with the directions for use specified by the prescriber. The compliance date was January 31, 2019.

Inspector reviewed the health records, including the electronic medication records from February 1st to March 3rd 2019, for residents #006, #008, #010 and #011. The licensee ensured that drugs were administered to residents #006, #008 and #010 in accordance with the directions for use specified by the prescriber.

Inspector reviewed resident #011 health record and noted that on an identified date, resident's physician prescribed a specific medication.

In review of the resident's progress notes, on an identified date, it was documented that the resident did not receive a specific medication at a specified time of day. A medication incident report was completed. The resident was assessed and there was no evidence of any adverse effects to the resident.

Inspector reviewed the medication incident report with the Director of Resident Services and they confirmed that on an identified date the resident was not administered their medication as specified by the prescriber. [s. 101. (3)]



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Issued on this 15th day of March, 2019

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.