

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: September 5, 2024

Inspection Number: 2024-1304-0004

Inspection Type:

Complaint

Critical Incident

Licensee: Villa Marconi Long Term Care Center

Long Term Care Home and City: Villa Marconi, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 28, 29 and 30, 2024, and September 3 and 4, 2024.

The following intake(s) were inspected:

- Intake: #00121872 / Critical Incident System (CIS) report 2818-000023-24 was related to a resident's responsive behaviours.
- Intake: #00123544 was a complaint related to concerns about the care of a resident.

The following Inspection Protocols were used during this inspection:

Contenance Care
Infection Prevention and Control
Responsive Behaviours



Inspection Report Under the
Fixing Long-Term Care Act, 2021

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.