



**Ministry of Health and  
Long-Term Care**  
**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**  
**Rapport d'inspection  
prévue le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance**

Division  
Performance Improvement and Compliance Branch  
Division de la responsabilisation et de la  
performance du système de santé  
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**Public Copy/Copie du public**

Date(s) of inspection/ Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/ Genre d'inspection
Dec 8, 9, 21, 2011	2011_034117_0039	Complaint

**Licensee/Titulaire de permis**

VILLA MARCONI LONG TERM CARE CENTER  
1026 BASELINE ROAD, OTTAWA, ON, K2C-0A6

**Long-Term Care Home/Foyer de soins de longue durée**

VILLA MARCONI  
1026 BASELINE ROAD, OTTAWA, ON, K2C-0A6

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

LYNE DUCHESNE (117)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care (DOC), a Registered Nurse (RN), a Registered Practical Nurse (RPN), several Personnal Support Workers (PSW) and with two identified residents.

During the course of the inspection, the inspector(s) conducted two complaint inspections (Log # O-002275-11 and # O-002702-11), reviewed the health care records of two identified residents, reviewed the health care record of a former resident, examined residents mobility aids, and observed a resident care unit hallway.

The following Inspection Protocols were used during this inspection:

Falls Prevention

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**



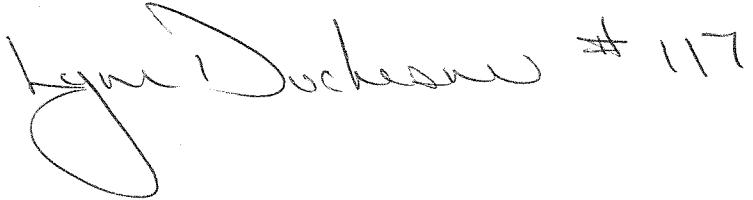
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Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 21st day of December, 2011

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**



Lynne Duchesne # 117