

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

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Public Report

Report Issue Date: September 25, 2025

Inspection Number: 2025-1304-0005

Inspection Type:
Critical Incident

Licensee: Villa Marconi Long Term Care Center

Long Term Care Home and City: Villa Marconi, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 23-25, 2025.

The following Critical Incident (CI) intake(s) were inspected:

-Intakes: #00155138/CI#2818-000016-25 and #00157191/CI#2818-000019-25 related to the falls of residents with injuries.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.