

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

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Public Report

Report Issue Date: October 31, 2025

Inspection Number: 2025-1304-0006

Inspection Type:
Complaint

Licensee: Villa Marconi Long Term Care Center

Long Term Care Home and City: Villa Marconi, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 29, 30, 31, 2025

The following intake(s) were inspected:

- Intake: #00158389 - Complaint related to alleged staff to resident emotional and verbal abuse

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.