

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Jul 3, 2020	2020_818502_0009	003609-20, 011322-20	Critical Incident System

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**Licensee/Titulaire de permis**

Bruyère Continuing Care Inc.  
43 Bruyère Street OTTAWA ON K1N 5C8

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**Long-Term Care Home/Foyer de soins de longue durée**

Élisabeth-Bruyère Residence  
75 Bruyère Street OTTAWA ON K1N 5C8

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JULIENNE NGONLOGA (502)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): June 24, 25 and 26, 2020. (Off-site).**

**During the course of the inspection, the inspector(s) spoke with the Administrator, Personal Support Worker (PSW), Registered Practical Nurse (RPN).**

**This inspection was conducted off-site.**

**A Critical Incident Report (CIS) related to fall with injury was inspected. After the fall of the resident, the home conducted a post fall assessment and the resident was transferred resident to hospital for further assessment and treatment. The resident was referred to the physiotherapist and the fall prevention interventions in place were reviewed to prevent re-occurrence.**

**A CIS related to alleged abuse was also inspected. When the home became aware of the alleged of abuse, the home investigated the alleged abuse, informed the Director, the police force, and the residents' Substitute Decision Maker, and referred both residents to specialized care. The attending physician assessed the resident and completed a medication review. The resident was moved in a different care area to prevent re-occurrence.**

**The Inspector reviewed the identified resident's electronic health record and home investigation's notes. The inspector interviewed staff assigned to the identified residents at the time of the incident.**

**The resident interviews were not completed as the residents involved were cognitively impaired.**

**The following Inspection Protocols were used during this inspection:**

**Falls Prevention**

**Prevention of Abuse, Neglect and Retaliation**

**Responsive Behaviours**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification  VPC – Voluntary Plan of Correction  DR – Director Referral  CO – Compliance Order  WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit  VPC – Plan de redressement volontaire  DR – Aiguillage au directeur  CO – Ordre de conformité  WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 3rd day of July, 2020**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**