

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
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Original Public Report

Report Issue Date: September 15, 2023	
Inspection Number: 2023-1250-0006	
Inspection Type: Complaint Critical Incident	
Licensee: Bruyère Continuing Care Inc.	
Long Term Care Home and City: Élisabeth-Bruyère Residence, Ottawa	
Lead Inspector Manon Nighbor (755)	Inspector Digital Signature

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 23, 24, 2023.

The following intake(s) were inspected:

- Intake: #00089335 - Critical Incident #2759-000004-23 related to an unexpected death.
- Intake: #00094283 - Complaint related to alleged neglect.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Infection Prevention and Control
Pain Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.