

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Amended Public Report Cover Sheet (A1)

Amended Report Issue Date: December 4, 2025
Original Report Issue Date: November 7, 2025
Inspection Number: 2025-1250-0004 (A1)
Inspection Type: Proactive Compliance Inspection
Licensee: Bruyère Health/Santé Bruyère
Long Term Care Home and City: Élisabeth-Bruyère Long-Term Care, Ottawa

AMENDED INSPECTION SUMMARY

This report has been amended to:
Correct the information in the Intake summary.

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INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 5, 6, 7, 2025

The following intake(s) were inspected:

- Intake: #00161710 - Pro-active Compliance inspection.

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration
Infection Prevention and Control
Falls Prevention and Management

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AMENDED INSPECTION RESULTS

WRITTEN NOTIFICATION: Menu planning

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 77 (5)

Menu planning

s. 77 (5) The licensee shall ensure that the planned menu items are offered and available at each meal and snack. O. Reg. 246/22, s. 390 (1).

Planned menu items were not offered to a resident when they were served an incomplete meal, and their dessert was removed from their place setting before it was offered to them.

Sources: Observations and review of the resident's plan of care.

WRITTEN NOTIFICATION: Dining and snack service

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 79 (2) (b)

Dining and snack service

s. 79 (2) The licensee shall ensure that,

(b) no resident who requires assistance with eating or drinking is served a meal until someone is available to provide the assistance required by the resident.

A resident, who required complete assistance for eating and drinking, was served

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their soup and entree before someone was available to provide the assistance they required.

Sources: Observations and review of the resident's plan of care.