

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: January 14, 2026

Inspection Number: 2026-1250-0001

Inspection Type:

Critical Incident

Licensee: Bruyère Health/Santé Bruyère

Long Term Care Home and City: Élisabeth-Bruyère Long-Term Care, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 13, 14, 2026

The following intake(s) were inspected:

- Intake: #00162642 - Critical incident (CI) #2759-000021-25 - Incident that caused an injury to a resident for which the resident required a transfer to hospital.
- Intake: #00163734 - CI #2759-000022-25 Incident that caused an injury to a resident for which the resident required a transfer to hospital.

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Inclusion in plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 36 (4) 4.

PASDs that limit or inhibit movement

s. 36 (4) The use of a PASD under subsection (3) to assist a resident with a routine activity of living may be included in a resident's plan of care only if all of the following are satisfied:

4. The use of the PASD has been consented to by the resident or, if the resident is incapable, a substitute decision-maker of the resident with authority to give that consent.

A resident was observed on two occasions with a front closure seat belt that was used as a Personal Assistance Service Device (PASD). The progress notes were reviewed and it was noted that consent was not obtained for the application of the PASD.

Interviews with the three staff members who stated that the consents were not obtained on these two occasions.

Sources: Progress notes and interviews with three staff members.