

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: March 2, 2026

Inspection Number: 2026-1250-0003

Inspection Type:

Critical Incident

Licensee: Bruyère Health/Santé Bruyère

Long Term Care Home and City: Élisabeth-Bruyère Long-Term Care, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 25 - 27, 2026 and March 2, 2026.

The following Critical Incident (CI) intake(s) were inspected:

- Intake: #00167050/CI 2759-000001-26, #00168075/CI 2759-000002-26, & #00170558/ CI 2759-000005-26 related to falls of residents with injury.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and wound care

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(i) receives a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

On a specific date in January 2026, a resident exhibited altered skin integrity as a result of a fall and a skin and wound assessment was not completed following this incident.

Sources: Resident health record, licensee's Skin and Wound Care Team policy and procedure (Clin Care 44 LTC, rev. 2024-11), and interviews with staff.