



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévues le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Sudbury Service Area Office  
159 Cedar Street, Suite 603  
Sudbury ON P3E 6A5

Bureau régional de services de Sudbury  
159, rue Cedar, Bureau 603  
Sudbury ON P3E 6A5

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Telephone: 705-564-3130  
Facsimile: 705-564-3133

Téléphone: 705-564-3130  
Télécopieur: 705-564-3133

<input type="checkbox"/> Licensee Copy/Copie du Titulaire	<input checked="" type="checkbox"/> Public Copy/Copie Public
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<b>Dates of inspection/Date de l'inspection</b> May 3 <sup>rd</sup> and 4 <sup>th</sup> , 2011	<b>Inspection No/ d'inspection</b> 2011_188_2815_03May101742	<b>Type of Inspection/Genre d'inspection</b> Complaint S-00696, IL-15517
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**Licensee/Titulaire**  
The Lady Minto Hospital at Cochrane, 241 Eighth Street, P.O. Box 4000, Cochrane, ON, FAX: 705-258-2636

**Long-Term Care Home/Foyer de soins de longue durée**  
Villa Minto, 241 Eight Street, P.O. Box 280, Cochrane, ON, FAX: 705-272-4155

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
Melissa Chisholm (188)

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection.

During the course of the inspection, the inspectors spoke with: the Director of Care (DOC), the Assistant Director of Care (ADOC), registered nursing staff, personal support workers (PSW) and residents.

During the course of the inspection, the inspector: Conducted a walk through of the home, reviewed the health care records of residents, observed meal service and observed care of residents and interactions between staff and residents.

The following Inspection Protocols were used during this inspection:  
Falls Prevention  
Nutrition and Hydration  
Recreation and Social Activities

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN  
1 VPC

**NON- COMPLIANCE / (Non-respectés)**
**Definitions/Définitions**

**WN** – Written Notifications/Avis écrit  
**VPC** – Voluntary Plan of Correction/Plan de redressement volontaire  
**DR** – Director Referral/Régisseur envoyé  
**CO** – Compliance Order/Ordres de conformité  
**WAO** – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with LTCHA, 2007, S.O. 2007, c.8, s.10(1) Every licensee of a long-term care home shall ensure that there is an organized program of recreational and social activities for the home to meet the interests of the residents.

**Findings:**

1. The licensee failed to ensure there was an organized program of recreational and social activities for the home to meet the interests of the residents based on the following:
  - A schedule of recreation and social activities was not available for review by the inspector at the time of the inspection.
  - Inspector spoke with three staff members, including the DOC, who identified that currently the home does not have an organized recreational and social activities program.
  - Inspector interviewed a resident who identified there is no structured program for activities. This resident identified that previously activities were held in the home but it has been quite some time and that "this is just not fair". This resident also identified to the inspector that one PSW occasionally works part-time in the afternoons to provide one-to-one activities with residents however no activities occur in the evenings or on the weekends.
  - Inspector observed throughout the inspection residents sitting in the main lounge with the television on. Inspector did not observe any structured group activities for these residents.

**Inspector ID #:** 188

**Additional Required Actions:**

**VPC** - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance ensuring that there is an organized program of recreational and social activities for the home, to be implemented voluntarily.

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division  
representative/Signature du (de la) représentant(e) de la Division de la  
responsabilisation et de la performance du système de santé.



**Title:** **Date:**

**Date of Report:** (if different from date(s) of inspection).

June 9, 2011