

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: March 28, 2023	
Inspection Number: 2023-1256-0002	
Inspection Type: Complaint Critical Incident System	
Licensee: Revera Long Term Care Inc.	
Long Term Care Home and City: Village on the Ridge, Ridgetown	
Lead Inspector Terri Daly (115)	Inspector Digital Signature
Additional Inspector(s) Inspector Stacey Sullo (000750) was also present during this inspection.	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 21, 22 and 24, 2023.

The following intake(s) were inspected:

- Intake: #00003262/CI: 2765-000004-22 related to a resident fall with injury.
- Intake: #00005204 Complaint related to staffing.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Staffing, Training and Care Standards
- Falls Prevention and Management



**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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