

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: December 4, 2025

Inspection Number: 2025-1256-0004

Inspection Type:

Complaint
Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Village on the Ridge, Ridgetown

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 3, 2025

The inspection occurred offsite on the following date(s): December 4, 2025

The following intake(s) were inspected:

Intake: #00161437/CI #2765-000010-25- related to falls prevention and management

Intake: #00163170- complainant related to an allegation of abuse and neglect

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.