

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Public Report

**Report Issue Date:** April 13, 2026

**Inspection Number:** 2026-1339-0002

**Inspection Type:**

Critical Incident

**Licensee:** Schlegel Villages Inc.

**Long Term Care Home and City:** The Village of Tansley Woods, Burlington

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: April 2, 8-10, and 13, 2026

The following intake(s) were inspected:

- Intake: #00167407 - Critical Incident (CI) related to prevention of abuse and responsive behaviours.
- Intake: #00168693 - CI related to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

- Prevention of Abuse and Neglect
- Responsive Behaviours
- Falls Prevention and Management

## INSPECTION RESULTS

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**WRITTEN NOTIFICATION: Altercations and other interactions  
between residents**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 59 (a)**

Altercations and other interactions between residents

s. 59. Every licensee of a long-term care home shall ensure that steps are taken to minimize the risk of altercations and potentially harmful interactions between and among residents, including,

(a) identifying factors, based on an interdisciplinary assessment and on information provided to the licensee or staff or through observation, that could potentially trigger such altercations; and

On an identified date, two residents were involved in an altercation. There were no steps taken to minimize the risk of altercations, when factors that could potentially trigger for altercations were not identified in one of the resident's plan of care.

**Sources:** A resident's clinical records, Personal Expression Program, and interviews with staff.