



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
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London ON N6B 1R8

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**Ministère de la Santé et des Soins de
longue durée**

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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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Date(s) of inspection/Date de l'inspection February 3, 2011	Inspection No/ d'inspection 2011_121_2599_03Feb121237	Type of Inspection/Genre d'inspection Critical Incident L-00074
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Licensee/Titulaire
Revera Long Term Care Inc., 55 Standish Court, 8th floor, Mississauga, ON L5R 4B2

Long-Term Care Home/Foyer de soins de longue durée
The Village Srs' Community, 101-10th St., Hanover, ON N4N 1M9

Name of Inspector(s)/Nom de l'inspecteur(s)
Elizabeth Elvidge #121

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a Critical Incident inspection relating to a safe environment.

During the course of the inspection, the inspector spoke with: The Director of Care and the Activity Manager.

During the course of the inspection, the inspector: Observed the residents involved, reviewed the plans of care, the Dr's orders and the progress notes.

The following Inspection Protocols were used in part or in whole during this inspection:
Dignity, Choice and Privacy

There are no findings of Non-Compliance as a result of this inspection.



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. <i>Elizabeth Dudge</i>
Title: _____ Date: _____	Date of Report: (if different from date(s) of inspection).