

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

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Waterloo, ON, N2V 1K8  
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## Public Report

**Report Issue Date:** April 28, 2025

**Inspection Number:** 2025-1111-0002

**Inspection Type:**

Critical Incident

**Licensee:** Hanover Operating Inc.

**Long Term Care Home and City:** The Village Seniors Community, Hanover

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: April 24 - 25 and 28, 2025.

The following intake was inspected in this Critical Incident (CI) Inspection:

- Intake: #00144884 was related to an infectious disease outbreak

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.