

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Original Public Report

**Report Issue Date:** September 27, 2024

**Inspection Number:** 2024-1165-0006

**Inspection Type:**

Complaint

Critical Incident

**Licensee:** Vision '74 Inc.

**Long Term Care Home and City:** Vision Nursing Home, Sarnia

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 12 and 13, 2024

The inspection occurred offsite on the following date(s): September 16, 2024

The following intake(s) were inspected:

- Intake: #00121739/CI# 2659-000027-24 - related to a Covid-19 outbreak
- Intake: #00121825 - complaint related to the sharing of financial information with Family Council and posting of information in the home

The following **Inspection Protocols** were used during this inspection:

Residents' and Family Councils  
Infection Prevention and Control

## INSPECTION RESULTS

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## WRITTEN NOTIFICATION: Family Council

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

### **Non-compliance with: FLTCA, 2021, s. 68**

Licensee to co-operate with and assist Councils

s. 68. A licensee shall co-operate with the Residents' Council, the Family Council, the Residents' Council assistant and the Family Council assistant and shall provide them with such financial and other information and such assistance as is provided for in the regulations.

### **Introduction:**

The licensee failed to co-operate with Family Council when Council was not provided with financial information provided for in the regulations.

Section 66 (1) 7. iii of the Fixing Long-Term Care Home Act, 2021, stated in part that, a Family Council had the power to review the detailed allocation, by the licensee, of funding under this Act. Ontario Regulation 246/22 s. 248 defined detailed allocation as the reconciliation report for a calendar year, together with the auditor's report on that reconciliation report, that was submitted to the Minister under clause 288 (1) (a).

### **Rationale and Summary:**

Family Council submitted a request, in writing, to review the detailed allocation for 2022, 2023, and 2024.

The home replied to the request by providing Family Council with the 2019 Overall Reconciliation Report provided by the Minister.

The Administrator acknowledged that the 2019 and 2020 Overall Reconciliation Reports from the Minister were shared with the Family Council but the 2022 audited

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reconciliation report that was submitted to the Minister was not.

Not providing the audited reconciliation report to the Family Council did not pose a risk to the residents.

**Sources:** E-mail communication between the Family Council and the Long-Term Care Home, the 2022 audited reconciliation report, and staff interviews.