

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Public Report**

**Report Issue Date:** February 19, 2025

**Inspection Number:** 2025-1159-0001

**Inspection Type:**

Other

**Licensee:** QCC Corp.

**Long Term Care Home and City:** Watford Quality Care Centre, Watford

**INSPECTION SUMMARY**

The inspection occurred offsite on the following date(s): February 13, 18, 2025

The following intake(s) were inspected:

- Intake: #00139870 - Outstanding Emergency Planning Annual Attestation

The following **Inspection Protocols** were used during this inspection:

Reporting and Complaints

**INSPECTION RESULTS**

**WRITTEN NOTIFICATION: Emergency Plans**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 270 (3)**

Attestation

s. 270 (3) The licensee shall ensure that the attestation is submitted annually to the Director.

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The home failed to submit the Annual Emergency Plan Attestation by December 31, 2024. The Administrator shared that they had inadvertently submitted the attestation to the company that was doing their accreditation and not to the Ministry of Long-Term Care.

Sources:

Ministry of Long-Term Care attestation tracking and interview with Administrator.

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