

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: December 17, 2025
Inspection Number: 2025-1159-0003
Inspection Type: Follow up
Licensee: QCC Corp.
Long Term Care Home and City: Watford Quality Care Centre, Watford

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 11, 12, 16, & 17, 2025.

The following intake(s) were inspected:

- Intake: #00156520 - Follow-up #: 1- CO #001 / 2025_1159_0002, FLTCA, 2021 - s. 19 (2) (a), Accommodation services, CDD: November 7, 2025.
- Intake: #00156519 - Follow-up #: 1- CO #002 / 2025_1159_0002, FLTCA, 2021 - s. 19 (2) (c), Accommodation services, CDD: November 7, 2025.
- Intake: #00156518 - Follow-up #: 1- CO #003 / 2025_1159_0002, O. Reg. 246/22 - s. 12 (1) 3., Doors in a home, CDD: November 7, 2025.
- Intake: #00156517 - Follow-up #: 1- CO #004 / 2025_1159_0002, O. Reg. 246/22 - s. 93 (2) (d), Housekeeping, CDD: November 7, 2025.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

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Order #001 from Inspection #2025-1159-0002 related to FLTCA, 2021, s. 19 (2) (a)
Order #002 from Inspection #2025-1159-0002 related to FLTCA, 2021, s. 19 (2) (c)
Order #003 from Inspection #2025-1159-0002 related to O. Reg. 246/22, s. 12 (1) 3.
Order #004 from Inspection #2025-1159-0002 related to O. Reg. 246/22, s. 93 (2)
(d)

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services
Safe and Secure Home

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.