



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**  
**Division des foyers de soins de  
longue durée**  
**Inspection de soins de longue durée**

Ottawa Service Area Office  
347 Preston St Suite 420  
OTTAWA ON K1S 3J4  
Telephone: (613) 569-5602  
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**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

Bureau régional de services d'Ottawa  
347 rue Preston bureau 420  
OTTAWA ON K1S 3J4  
Téléphone: (613) 569-5602  
Télécopieur: (613) 569-9670

**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du apport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Jan 19, 2017	2017_593573_0002	034838-16	Follow up

**Licensee/Titulaire de permis**

DEEM MANAGEMENT LIMITED  
2 QUEEN STREET EAST SUITE 1500 TORONTO ON M5C 3G5

**Long-Term Care Home/Foyer de soins de longue durée**

WELLINGTON HOUSE NURSING HOME  
990 EDWARD STREET NORTH P.O. BOX 1510 PRESCOTT ON K0E 1T0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

ANANDRAJ NATARAJAN (573)

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): January 17 and 18, 2017.**

**The Follow up inspection was related to Log # 034838-16 regarding staff re-education in relation to home's Zero Tolerance of Abuse and Neglect policies.**

**During the course of the inspection, the inspector(s) spoke with Administrator/Director of Care, RAI Coordinator, Registered Nurses (RN), Registered Practical Nurses (RPN), Food Service Workers (FSW), Maintenance Worker, Housekeeping Staff, Physiotherapy Assistant (PTA), Activity Aides, Personal Support Workers and Residents.**

**During the course of the inspection, the inspector reviewed the home's policy related to Prevention of Abuse and Neglect (#RC-02-01-01, #RC-02-01-02 and #RC-02-01-03), reviewed Staff Training materials and attendance record related to Prevention of Abuse and Neglect, Mandatory and Critical Incident Reporting. In addition the inspector observed the provision of care and services to residents, observed staff to resident interactions and observed resident to resident interactions.**

**The following Inspection Protocols were used during this inspection:**  
**Prevention of Abuse, Neglect and Retaliation**  
**Training and Orientation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)  
0 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**

**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**



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<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / DE L'INSPECTION</b>	<b>NO</b>	<b>INSPECTOR ID #/ NO DE L'INSPECTEUR</b>
LTCHA, 2007 S.O. 2007, c.8 s. 19. (1)	CO #001	2016_554541_0035	573	

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

**Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Legendé**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD).

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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**Issued on this 19th day of January, 2017**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**