

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

<b>Report Issue Date:</b> October 19 <sup>th</sup> , 2023	
<b>Inspection Number:</b> 2023-1297-0003	
<b>Inspection Type:</b> Complaint	
<b>Licensee:</b> Arch Long Term Care LP by its General Partner, Arch Long Term Care MGP, by its partners, Arch Long Term Care GP Inc. and Arch Capital Management Corporation	
<b>Long Term Care Home and City:</b> Wellington House Nursing Home, Prescott	
<b>Lead Inspector</b> Erica McFadyen (740804)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 17th and 18th, 2023

The following intake(s) were inspected:

- Intake: #00095397: complaint about the provision of care in the home

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services  
Infection Prevention and Control

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.