

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: February 12, 2026
Inspection Number: 2026-1297-0001
Inspection Type: Critical Incident
Licensee: Arch Long Term Care LP by its General Partner, Arch Long Term Care MGP, by its partners, Arch Long Term Care GP Inc. and Arch Capital Management Corporation
Long Term Care Home and City: Wellington House Nursing Home, Prescott

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 29, 2026 and February 2-6, and 9-12, 2026

The following intake(s) were inspected:

- Intake: #00162184/ AH-2025-0004849/2807-000037-25 - Alleged improper or incompetent treatment of a resident
- Intake: #00162818/ AH-2025-0005182/2807-000038-25 - Fall of a resident resulting in injury
- Intake: #00165484/ AH-2025-0006544/2807-000044-25 - Alleged staff to resident abuse
- Intake: #00167883/ 2807-000004-26 - Unexpected death of resident
- Intake: #00168191/ AH-2026-0007854/2807-000005-26 and AH-2026-0007876/2807-000006-26 - Alleged resident to resident verbal abuse

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The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Responsive Behaviours
- Prevention of Abuse and Neglect
- Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and wound care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(i) receives a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

In a Point Click Care progress note written by a registered nurse on a specified date it was documented that a resident was found to have a specified area of skin breakdown. Upon review of the clinical record for the resident no assessment tool related to the skin breakdown could be located. In an interview with the Director of Care it was stated that the resident was not assessed using a clinically appropriate wound assessment instrument designed specifically for skin and wound assessments.

Sources: clinical record for the resident, interview with the Director of Care

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WRITTEN NOTIFICATION: Resident records

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 274 (b)

Resident records

s. 274. Every licensee of a long-term care home shall ensure that,
(b) the resident's written record is kept up to date at all times.

On a specified date a resident sustained a skin tear. In a progress note written by a registered practical nurse it was stated that they assessed the skin tear using the skin and wound app and that they provided treatment. Upon review of the resident's clinical record this assessment could not be located. In an interview with the Executive Director it was stated that the written record for the resident was not kept up to date at all times.

Sources: Interview with the Executive Director, clinical records for the resident