



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité**

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## **Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Jan 10, 2014	2014_300560_0001	H-000924- 13	Critical Incident System

### **Licensee/Titulaire de permis**

**BARTON RETIREMENT INC.  
1430 UPPER WELLINGTON STREET, HAMILTON, ON, L9A-5H3**

### **Long-Term Care Home/Foyer de soins de longue durée**

**THE WELLINGTON NURSING HOME  
1430 UPPER WELLINGTON STREET, HAMILTON, ON, L9A-5H3**

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs  
SUSAN PORTEOUS (560), GILLIAN TRACEY (130)**

### **Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Critical Incident System  
inspection.**

**This inspection was conducted on the following date(s): January 9, 2014**

**During the course of the inspection, the inspector(s) spoke with the  
Administrator, Director of Care (DOC), Registered Staff, personal support  
workers and residents.**

**During the course of the inspection, the inspector(s) Interviewed staff and  
residents, reviewed clinical records, critical incident reports and investigative  
notes, observed residents and equipment.**

**The following Inspection Protocols were used during this inspection:**



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## **Personal Support Services**

**Findings of Non-Compliance were found during this inspection.**

<b>NON-COMPLIANCE / NON - RESPECT DES EXIGENCES</b>	
<p><b>Legend</b></p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p><b>Legendé</b></p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>



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**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 36. Every licensee of a long-term care home shall ensure that staff use safe transferring and positioning devices or techniques when assisting residents. O. Reg. 79/10, s. 36.**

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**Findings/Faits saillants :**

1. The licensee did not ensure that staff used safe transferring and positioning devices or techniques when assisting residents.
  - a) According to the plan of care for resident #001, two staff were to use a specific type of transferring equipment to transfer the resident. In 2013, resident #001 reported that two identified staff transferred them without the specific equipment. The resident reported pain after the transfer and was later confirmed to have a minor injury. The staff were interviewed and confirmed they transferred the resident without the required transferring equipment. This information was confirmed by the Director of Care. [s. 36.]

**Additional Required Actions:**

***VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that staff use safe transferring and positioning devices or techniques when assisting residents, to be implemented voluntarily.***

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Issued on this 10th day of January, 2014

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**