

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: February 27, 2026

Inspection Number: 2026-1593-0001

Inspection Type:

Proactive Compliance Inspection

Licensee: City of Hamilton

Long Term Care Home and City: Wentworth Lodge, Dundas

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: February 19, 20, 25, 26 and 27, 2026.

The following intake was inspected: Intake: #00169960 - Proactive Compliance Inspection.

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration

Housekeeping, Laundry and Maintenance Services

Infection Prevention and Control

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of care

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (10) (b)

Plan of care

s. 6 (10) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when,
(b) the resident's care needs change or care set out in the plan is no longer necessary.

A resident's Kardex which is part of the plan of care included a specific intervention at meals. This intervention was discontinued, when it was no longer required.

Sources: Record review for a resident and interview with the Registered Dietitian (RD) and other staff.

WRITTEN NOTIFICATION: Nutritional care and hydration programs

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 74 (1) (a)

Nutritional care and hydration programs

s. 74 (1) This section and sections 75 to 84 apply to,
(a) the organized program of nutritional care and dietary services required under clause 15 (1) (a) of the Act.

The home's Referral for Nutrition Services procedure indicated that referrals were to be documented electronically as a "REFERRAL - Dietary" progress note. A referral for a resident's weight change was not recorded as outlined in the procedure.

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Sources: A resident's clinical record, review of Referral for Nutrition Services, interview with RD and other staff.

WRITTEN NOTIFICATION: Nutritional care and hydration programs

NC #003 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 74 (1) (b)

Nutritional care and hydration programs

s. 74 (1) This section and sections 75 to 84 apply to,

(b) the organized program of hydration required under clause 15 (1) (b) of the Act.

The Hydration procedure identified that when a resident did not consume a recommended fluid intake over more than two days, staff were to include it in the Nursing Department Report and notify the dietary department for investigation and corrective actions as appropriate.

Daily fluid records, were reviewed and indicated that a resident did not consume the daily recommended fluids. The resident's low fluid intake was not included in the Nursing Department Report during the identified time frame nor was the dietary department notified for an investigation and corrective action.

Sources: Review of Point of Care Daily Fluid Intake records and progress notes for a resident, review of Nursing Department Report records and interview with the RD and other staff.

WRITTEN NOTIFICATION: Nutritional care and hydration programs

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NC #004 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 74 (2) (e) (i)

Nutritional care and hydration programs

s. 74 (2) Every licensee of a long-term care home shall ensure that the programs include,

(e) a weight monitoring system to measure and record with respect to each resident,

(i) weight on admission and monthly thereafter.

A resident's clinical record was reviewed and the resident did not have a weight completed in January 2026.

Sources: A resident's clinical record and interview with the RD.

WRITTEN NOTIFICATION: Resident records

NC #005 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 274 (b)

Resident records

s. 274. Every licensee of a long-term care home shall ensure that,

(b) the resident's written record is kept up to date at all times.

A resident's measured heights were not recorded in Point Click Care.

Sources: Record review for a resident, review of heights records and discussion with the Director of Care.