

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: September 19, 2024

Inspection Number: 2024-1019-0003

Inspection Type:
Critical Incident

Licensee: 0760444 B.C. Ltd. as General Partner on behalf of Omni Health Care Limited Partnership

Long Term Care Home and City: West Lake Terrace, Picton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 17-19, 2024.

The following intake(s) were inspected:

- Intake: #00121064 - CI #0997-000009-24 - Alleged neglect of resident by staff.
- Intake: #00125772 - CI #0997-000011-24- Outbreak Declared.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Reporting certain matters to Director

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 28 (1) 2.

Reporting certain matters to Director

s. 28 (1) A person who has reasonable grounds to suspect that any of the following has occurred or may occur shall immediately report the suspicion and the information upon which it is based to the Director:

2. Abuse of a resident by anyone or neglect of a resident by the licensee or staff that resulted in harm or a risk of harm to the resident.

The licensee has failed to ensure that suspected neglect of a resident by staff, which occurred on a specified day in June, 2024, was immediately reported to the Director.

Sources: Resident's progress notes, E-Correspondence from June, 2024, Interview with Administrator.