

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Public Report

**Report Issue Date:** January 29, 2026

**Inspection Number:** 2026-1041-0001

**Inspection Type:**

Critical Incident

**Licensee:** CVH (No. 1) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

**Long Term Care Home and City:** West Park Health Centre, St Catharines

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 27- 29, 2026.

The following intake(s) were inspected:

-Intake: #00165830 - Critical Incident System (CIS) #1500-000046-25 related to prevention of abuse and neglect.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings



**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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of non-compliance.