



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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Date of inspection/Date de l'inspection March 16, 2011	Inspection No/ d'inspection 2011_125_2848_16Mar103522	Type of Inspection/Genre d'inspection Complaint
Licensee/Titulaire West Park Healthcare Centre		
Long-Term Care Home/Foyer de soins de longue durée West Park LTCH, 82 Buttonwood Avenue, Toronto, ON M6M 2J5		
Name of Inspector/Nom de l'inspecteur(s) Marsha Hardwick, #125		
Inspection Summary/Sommaire d'inspection		

The purpose of this inspection was to conduct a complaint inspection regarding wound and skin care.

During the course of the inspection, the inspector spoke with:

- Administrator
- Director of Care
- Registered staff
- Non registered staff
- Resident

During the course of the inspection, the inspector(s):

- Reviewed resident health care records
- Reviewed Wound Care Record policy (0309)
- Reviewed Stasis Ulcers, Surgical & Other Wounds policy (03-08)
- Observed identified resident dressing change

The following Inspection Protocols were used:

- Skin and Wound Care

Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN
1 VPC

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
 VPC – Voluntary Plan of Correction/Plan de redressement volontaire
 DR – Director Referral/Régisseur envoyé
 CO – Compliance Order/Ordres de conformité
 WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1: The licensee has failed to comply with LTCHA, 2007 S.O. 2007 s. 6 (10) (b). The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when,
(b) the resident's care needs change or care set out in the plan is no longer necessary.**

Findings:

- A resident's plan of care was not revised when care needs changed.
- The written plan of care did not include the identification of specific care interventions.

Inspector ID #: 125

**WN #2: The Licensee has failed to comply with O. Reg. 79/10, s.50 (2) (b) (i) (ii) (iv).
50. (2) Every licensee of a long-term care home shall ensure that,
(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure ulcers, skin tears or wounds,
(i) receives a skin assessment by a member of the registered nursing staff, using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,
(ii) receives immediate treatment and interventions to reduce or relieve pain, promote healing, and prevent infection, as required,
(iv) is reassessed at least weekly by a member of the registered nursing staff, if clinically indicated.**

Findings:

- A resident was not assessed by registered nursing staff using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment.
- A resident did not receive immediate treatment and interventions to promote healing.
- A resident did not have weekly wound reassessments.

Inspector ID #2: 125

Additional Required Actions:

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that residents who exhibit altered skin integrity are assessed by registered nursing staff using a clinically appropriate assessment instrument, receive immediate treatment and interventions to promote healing and are reassessed at least weekly by a member of the registered nursing staff, to be implemented voluntarily.



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title:	Date:	<i>June 30 2011 Mark Handberg</i> Date of Report: (if different from date(s) of inspection).	