



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

**Health System Accountability and Performance Division
Performance Improvement and Compliance Branch
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Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Nov 14, 16, 19, 20, 26, 27, 2012	2012_162109_0001	Complaint

Licensee/Titulaire de permis

WEST PARK HEALTHCARE CENTRE
82 BUTTONWOOD AVENUE, TORONTO, ON, M6M-2J5

Long-Term Care Home/Foyer de soins de longue durée

WEST PARK LONG TERM CARE CENTRE
82 BUTTONWOOD AVENUE, TORONTO, ON, M6M-2J5

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

SUSAN SQUIRES (109)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care, Recreation Therapist, Programs Manager, Physiotherapist

During the course of the inspection, the inspector(s) Reviewed the schedule of activity programs for November, 2012, observed activity program, reviewed activity attendance records for residents on Humber/York unit.

This inspection reflects log # T-817-12

The following Inspection Protocols were used during this inspection:

Recreation and Social Activities

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON-RESPECT DES EXIGENCES

Legend WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	Legendé WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 65. Recreational and social activities program
Specifically failed to comply with the following subsections:**

- s. 65. (2) Every licensee of a long-term care home shall ensure that the program includes,**
- (a) the provision of supplies and appropriate equipment for the program;**
 - (b) the development, implementation and communication to all residents and families of a schedule of recreation and social activities that are offered during days, evenings and weekends;**
 - (c) recreation and social activities that include a range of indoor and outdoor recreation, leisure and outings that are of a frequency and type to benefit all residents of the home and reflect their interests;**
 - (d) opportunities for resident and family input into the development and scheduling of recreation and social activities;**
 - (e) the provision of information to residents about community activities that may be of interest to them; and**
 - (f) assistance and support to permit residents to participate in activities that may be of interest to them if they are not able to do so independently. O. Reg. 79/10, s. 65 (2).**

Findings/Faits saillants :

1. According to the Manager of Programs programs for the months of September, October, and November, 2012, The Recreation Therapist's days off were not covered. The licensee scheduled and posted the following programs for the residents on the York/Humber unit which were not provided to the residents:

September 13 - 2:00 pm program "Chatabouts".

September 19 - 10:30 am program "Puzzles & Things".

September 27 - 1:30 pm "Chatabouts".

October 3 - 10:00 am "Puzzles & Things"

October 11 - 2:00 pm the Manager was unsure if this program was delivered or not.

October 29 - 2:00 pm "Snoezelen"

November 1/12 - Montessori Program at 10:00 am and Balloon Badminton at 2:00 pm.

November 8/12 - Snoezelen Program at 10:00

November 12/12 - Snoezelen Program at 2:00

On November 14, 2012 the morning activity program of Puzzles & Things scheduled to run at 10:00 am was not implemented. According to a staff member, the Recreation Therapist was pulled from the Humber/York unit to provide activity programs on another unit due to staff absenteeism on that unit.

A York/Humber staff member confirmed that none of the residents from York/Humber unit attended the Church Service program on November 14, 2012 at 10:00 [65(2)(c)].



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the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection
prévus le Loi de 2007 les
foyers de soins de longue**

Issued on this 3rd day of December, 2012

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in black ink, appearing to be "Sey", written in a cursive style.