Ontario ☰

Ministry of Long-Term Care	**Ministère des Soins de longue durée**

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection en vertu de la Loi de 2007 sur les foyers de soins de longue durée

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Division des opérations relatives aux soins de longue durée
Inspection de soins de longue durée

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Oct 21, 2021	2021_898541_0008	011670-21, 016364-21	Complaint

Licensee/Titulaire de permis

Crown Ridge Health Care Services Inc.
106 Crown Street Trenton ON K8V 6R3

Long-Term Care Home/Foyer de soins de longue durée

Westgate Lodge Nursing Home
37 Wilkie Street Belleville ON K8P 4E4

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

AMBER LAM (541)

Inspection Summary/Résumé de l'inspection

Ontario ⚛	Ministry of Long-Term Care	Ministère des Soins de longue durée
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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): October 13 and 19, 2021

The following logs were completed during this inspection:
Log #011670-21 related to staffing and resident care
Log #01634-21 related to resident care

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Nursing, the nutrition care manager, a registered nurse, registered practical nurses, personal support workers and residents. In addition the inspector reviewed relevant policies and resident health care records.

The following Inspection Protocols were used during this inspection:
Hospitalization and Change in Condition
Infection Prevention and Control
Nutrition and Hydration
Personal Support Services
Sufficient Staffing

During the course of this inspection, Non-Compliances were not issued.
    0 WN(s)
    0 VPC(s)
    0 CO(s)
    0 DR(s)
    0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Légende
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this   21st   day of October, 2021

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Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.