

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

Ottawa Service Area Office

347 Preston Street, Suite 420 Ottawa, ON, K1S 3J4 Telephone: (877) 779-5559 ottawasao.moh@ontario.ca

| | Original Public Report | | | |
|---|-----------------------------|--|--|--|
| Report Issue Date: October 6, 2022 | | | | |
| Inspection Number: 2022-1132-0001 | | | | |
| Inspection Type: | | | | |
| Critical Incident System | | | | |
| | | | | |
| Licensee: Crown Ridge Health Care Services Inc. | | | | |
| Long Term Care Home and City: Westgate Lodge Nursing Home, Belleville | | | | |
| Lead Inspector | Inspector Digital Signature | | | |
| Cathi Kerr (641) | | | | |
| | | | | |
| Additional Inspector(s) | | | | |
| Kayla Debois (740792) | | | | |
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INSPECTION SUMMARY

The Inspection occurred on the following date(s):

September 27, 2022 September 28, 2022

September 29, 2022

September 30, 2022

October 3, 2022

The following intake(s) were inspected:

- Intake: #00001158-[CI: 2623-000007-22] Alleged staff to resident abuse.
- Intake: #00001414-[CI: 2623-000008-22] Unwitnessed fall of resident resulting in an injury.
- Intake: #00003219-[CI: 2623-000009-22] Fall of resident sustaining an injury.
- Intake: #00005941-[CI: 2623-000010-22] Fall of resident resulting in an injury.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance.



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| Legislative Reference | | Inspection # | Order # | Inspector (ID) who inspected the order |
|-----------------------|-----|--------------|---------|--|
| N/A | N/A | N/A | #N/A | N/A |

The following previously issued Compliance Order(s) were found **NOT** to be in compliance.

| Legislative Reference | | Inspection # | Order # | Inspector (ID) who inspected the order |
|-----------------------|-----|--------------|---------|--|
| N/A | N/A | N/A | #N/A | N/A |

The following previously issued Compliance Order(s) were closed.

| Legislative Reference | | Inspection # | Order # | Inspector (ID) who inspected the order |
|-----------------------|-----|--------------|---------|--|
| N/A | N/A | N/A | #N/A | N/A |

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect Falls Prevention and Management Falls Prevention and Management Infection Prevention and Control Infection Prevention and Control Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.