



Ministry of Long-Term Care Long-Term Care Operations Division Long-Term Care Inspections Branch Central West Service Area Office 609 Kumpf Drive, Suite 105 Waterloo ON N2V 1K8 Telephone: 1-888-432-7901 Central.West.sao@ontario.ca

Original Public Report

Report Issue Date	July 20, 2022							
Inspection Number	2022_1365_0002							
Inspection Type								
	em □ Complaint ⊠ Follow-Up	□ Director Order Follow-up						
☐ Proactive Inspection	□ SAO Initiated	☐ Post-occupancy						
□ Other								
Licensee Regency LTC Operating Limited Partnership on behalf of Regency Operator GP Inc. as General Partner Long-Term Care Home and City Chartwell Westmount Long Term Care Residence, Kitchener Lead Inspector Janis Shkilnyk (706119)								

INSPECTION SUMMARY

The inspection occurred on the following date(s): July 11 - 15, 2022.

The following intake(s) were inspected:

Log #012321-22 fall of a resident resulting in transfer to hospital

Log #012149-22 fall of a resident resulting in transfer to hospital

Log #011409-22 unwitnessed fall of a resident resulting in transfer to hospital

Log #011142-22 unwitnessed fall of a resident resulting in transfer to hospital

Log # 009892-22: follow up related to compliance order (CO) #001 of inspection #2022 1365 0001

Log #009894-22: follow up related to compliance order (CO) #002 of inspection $\#2022\ 1365\ 0001$

Previously Issued Compliance Order(s)



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The following previously issued Compliance Order(s) were found to be in compliance.

Legislative Refer	ence	Inspection #	#	Order #		r (ID) who I the order
O. Reg. 79/10	s. 131 (1)	2022_1365	0001	001	706119	
O. Reg. 79/10	s. 135 (1)	2022_1365	0001	001	706119	

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Medication Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were *no findings of non-compliance*.