

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Toronto District**

5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

**Original Public Report**

<b>Report Issue Date:</b> May 7, 2024	
<b>Inspection Number:</b> 2024-1169-0002	
<b>Inspection Type:</b> Complaint Critical Incident	
<b>Licensee:</b> Revera Long Term Care Inc.	
<b>Long Term Care Home and City:</b> Westside, Etobicoke	
<b>Lead Inspector</b> Nrupal Patel (000755)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Henry Chong (740836)	

**INSPECTION SUMMARY**

<p>The inspection occurred onsite on the following date(s): April 25-26, 29-30, 2024 and May 1-2, 2024.</p> <p>The following intake(s) were inspected in this Critical Incident (CI) Inspection:</p> <ul style="list-style-type: none"> <li>• Intake: #00104391 / CI # 2663-000045-23, Intake: #00105537 / CI #2663-000001-24 , Intake: #00105843 / CI # 2663-000003-24, Intake: #00110710 / CI #2663-000020-24, Intake: #00113321/ CI #2663-000027-24 - related to falls prevention and management.</li> <li>• Intake: #00106532/ CI #2663-000005-24 - unknown cause of injury.</li> <li>• Intake: #00113662 / CI #2663-000028-24 - related to medication management.</li> </ul> <p>The following intake(s) were inspected in this complaint inspection:</p> <ul style="list-style-type: none"> <li>• Intake: #00113731 - was related to concerns with fall and care of resident.</li> </ul>
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The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Medication Management
- Food, Nutrition and Hydration
- Infection Prevention and Control
- Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.