

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Toronto District**

5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

## Public Report

**Report Issue Date:** June 18, 2025

**Inspection Number:** 2025-1169-0003

**Inspection Type:**

Critical Incident  
Follow up

**Licensee:** CVH (NO. 11) LP by its general partner, Southbridge Care Homes (a limited partnership, by its general partner, Southbridge Health Care GP Inc.)

**Long Term Care Home and City:** Westside, Etobicoke

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 16, 17, 18, 2025

The following intake(s) were inspected:

- Intake: #00146300 -[Critical Incident System (CIS): 2663-000011-25]-Fall with injury
- Intake: #00147731 -Follow-up-Air temperatures

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1169-0002 related to air temperatures, inspected by Noreen Frederick (704758)

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Toronto District**

5700 Yonge Street, 5th Floor  
Toronto, ON, M2M 4K5  
Telephone: (866) 311-8002

Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.