

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**

33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

**Original Public Report**

<b>Report Issue Date:</b> October 30, 2024	
<b>Inspection Number:</b> 2024-1056-0004	
<b>Inspection Type:</b> Follow up	
<b>Licensee:</b> 0760444 B.C. Ltd. as General Partner on behalf of Omni Health Care Limited Partnership	
<b>Long Term Care Home and City:</b> The Willows Estate Nursing Home, Aurora	
<b>Lead Inspector</b>	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): October 4, 2024

The following intake(s) were inspected:

- Intake: #00118096 – First Follow-up to Compliance order #001 from Inspection 2024-1056-0002 - O. Reg. 246/22, s. 19, with a Compliance Due Date (CDD) August 26, 2024.
- Intake: #00118097 – First Follow-up to Compliance order #002 from Inspection 2024-1056-0002 - O. Reg. 246/22, s. 95 (1) (b), with a CDD September 26, 2024.

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## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1056-0002 related to O. Reg. 246/22, s. 19.

Order #002 from Inspection #2024-1056-0002 related to O. Reg. 246/22, s. 95 (1) (b).

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services  
Safe and Secure Home

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.