



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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## **Public Copy/Copie du public**

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| <b>Report Date(s) /<br/>Date(s) du rapport</b> | <b>Inspection No /<br/>No de l'inspection</b> | <b>Log # /<br/>Registre no</b> | <b>Type of Inspection /<br/>Genre d'inspection</b> |
|--|---|--------------------------------|--|
| Jun 14, 2017                                   | 2017_639607_0010                              | 006440-17                      | Follow up  |

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### **Licensee/Titulaire de permis**

REVERA LONG TERM CARE INC.  
5015 Spectrum Way Suite 600 MISSISSAUGA ON 000 000

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### **Long-Term Care Home/Foyer de soins de longue durée**

WINBOURNE PARK  
1020 Westney Road North AJAX ON L1T 4K6

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### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JULIET MANDERSON-GRAY (607)

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## **Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): May 29, 30, 31 and June 1 and 2, 2017.**

**During this Follow up inspection the following intakes were inspected: Logs # 006440-17 and 009644-17.**

**Summary of Intakes:**

- 1) 006440-17: A follow up to a Compliance Order, regarding physical abuse of a resident by a staff member that resulted in harm to the resident.**
- 2) 009644-17: A Critical Incident Report (CIR), regarding an alleged resident to resident physical abuse.**

**During the course of the inspection, the inspector(s) spoke with the Director of Care (DOC), Registered Nurses(RNs), Registered Practical Nurses (RPNs), Personal Support Workers (PSWs) and a Resident.**

**During the course of the inspection, the Inspector reviewed Clinical Health Records, observed staff to resident interactions, reviewed Training Records, Audit Records, Daily Monitoring Records, the home's internal investigation notes and home specific policies related to Dementia Care and Resident Non-Abuse.**

**The following Inspection Protocols were used during this inspection:  
Prevention of Abuse, Neglect and Retaliation  
Reporting and Complaints  
Responsive Behaviours**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

| REQUIREMENT/<br>EXIGENCE                 | TYPE OF ACTION/<br>GENRE DE MESURE | INSPECTION # /<br>DE L'INSPECTION | NO | INSPECTOR ID #/<br>NO DE L'INSPECTEUR |
|--|------------------------------------|-----------------------------------|----|---------------------------------------|
| LTCHA, 2007 S.O.<br>2007, c.8 s. 19. (1) | CO #901                            | 2017_397607_0001                  |    | 607                                   |

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

| Legend  | Legendé  |
|---|--|
| <p>WN – Written Notification<br/>VPC – Voluntary Plan of Correction<br/>DR – Director Referral<br/>CO – Compliance Order<br/>WAO – Work and Activity Order</p>  | <p>WN – Avis écrit<br/>VPC – Plan de redressement volontaire<br/>DR – Aiguillage au directeur<br/>CO – Ordre de conformité<br/>WAO – Ordres : travaux et activités</p>   |
| <p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p> | <p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p> |



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**Issued on this 14th day of June, 2017**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**