

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Original Public Report

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| Report Issue Date: October 07, 2024 | |
| Inspection Number: 2024-1356-0003 | |
| Inspection Type: Complaint Critical Incident | |
| Licensee: Axium Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axium Extendicare LTC II GP Inc. | |
| Long Term Care Home and City: Winbourne Park, Ajax | |
| Lead Inspector | Inspector Digital Signature |
| Additional Inspector(s) | |

INSPECTION SUMMARY

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| <p>The inspection occurred onsite on the following date(s): September 17-20, 2024</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> · One Intake related to Staff to resident abuse/neglect. · Two Intakes related to Improper/incompetent care of resident. · One Intake related Fall of resident with injury · One Intake complaints related to abuse /neglect. |
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The following **Inspection Protocols** were used during this inspection:

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Resident Care and Support Services
Infection Prevention and Control
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Skin and wound care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (b) (i)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(b) a resident exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears or wounds,

(i) receives a skin assessment by an authorized person described in subsection (2.1), using a clinically appropriate assessment instrument that is specifically designed for skin and wound assessment,

The licensee has failed to ensure that resident #001 who was exhibiting altered skin integrity, including skin breakdown, pressure injuries, skin tears and wounds was assessed using a clinically appropriate assessment instrument that was specifically designed for skin and wound assessment.

Rationale and Summary

A Critical Incident was submitted to the Director regarding a fall incident causing an injury to resident #001 for which the resident was taken to the hospital.

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Record review and Wound Care Champion (WCA) interviews identified the resident had altered skin integrity.

The clinically appropriate Skin and Wound Evaluation note was not completed when clinically indicated for the altered skin integrity. WCA confirmed the Skin and Wound App should have been utilized to describe and measure the residents impaired skin integrity. They acknowledged that registered nursing staff had not completed the clinically appropriate skin and wound App, when clinically indicated.

Failure to ensure when resident #001 exhibited altered skin integrity, they were assessed with a clinically appropriate tool, put the resident at risk for not having their skin assessed appropriately.

Sources: Resident #001's clinical health records including progress notes, e-TARs, e-MARs, Skin and Wound Care, and interview with WCA