



**Inspection Report  
under the Long-Term  
Care Homes Act, 2007**

**Rapport d'inspection  
prévue le Loi de 2007  
les foyers de soins de  
longue durée**

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Ottawa Service Area Office  
347 Preston St., 4<sup>th</sup> Floor  
Ottawa ON K1S 3J4

Bureau régional de services d'Ottawa  
347, rue Preston, 4<sup>ième</sup> étage  
Ottawa ON K1S 3J4

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Telephone: 613-569-5602  
Facsimile: 613-569-9670

Téléphone: 613-569-5602  
Télécopieur: 613-569-9670

Licensee Copy/Copie du Titulaire  Public Copy/Copie Public

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|--|---|--|
| <b>Date(s) of inspection/Date de l'inspection</b><br>November 18, 2010   | <b>Inspection No/ d'inspection</b><br>2011_111_2871_26Jan1325 | <b>Type of Inspection/Genre d'inspection</b><br>Critical Incident (Log # O-002292) |
| <b>Licensee/Titulaire</b><br>Revera Long Term Care Inc.,<br>55 Standish Court, 8 <sup>th</sup> Floor<br>Mississauga, ON L5R 4B2<br>Fax: 289-777-1406 |   |  |
| <b>Long-Term Care Home/Foyer de soins de longue durée</b><br>Winbourne Park,<br>1020 Westney Road North,<br>Ajax, ON L1T 4K6<br>Fax: 905-426-6297    |   |  |
| <b>Name of Inspector(s)/Nom de l'inspecteur(s)</b><br>Lynda Brown, ID # 111  |   |  |

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a critical incident inspection related to a deceased resident.

During the course of the inspection, the inspector spoke with the Program Manager, Director of Care and the Executive Director.

During the course of the inspection, the inspector reviewed the resident's health record.

The following Inspection Protocols were used during this inspection: Medication, Critical Incident and Ad Hoc notes.

Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN  
2 VPC



**NON- COMPLIANCE / (Non-respectés)**

**Definitions/Définitions**

WN – Written Notifications/Avis écrit  
 VPC – Voluntary Plan of Correction/Plan de redressement volontaire  
 DR – Director Referral/Régisseur envoyé  
 CO – Compliance Order/Ordres de conformité  
 WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with O.reg.79/10, s.131 (2) The licensee shall ensure that drugs are administered to residents in accordance with the direction for use specified by the prescriber.

**Findings:**

-An identified resident was not administered medications in accordance with the direction for use as specified by the prescriber which resulted in a change in medical status.

**Inspector ID #:** 111

**Additional Required Actions:**

**VPC** - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensuring residents are administered medications as specified by the prescriber.

**WN #2:** The Licensee has failed to comply with O.Reg.79/10,s.8 (1)(a)(b) Where the Act or this Regulation requires the licensee of a long-term care home to have, institute or otherwise put in place any plan, policy, protocol, procedure, strategy or system, the licensee is required to ensure that the plan , policy, protocol, procedure, strategy or system,

- (a) is in compliance with and is implemented in accordance with all applicable requirements under the Act:
- and
- (b) is complied with

**Findings:**

-An identified resident did not have documentation completed according to the homes policy and procedure for Narcotics and Controlled Substances

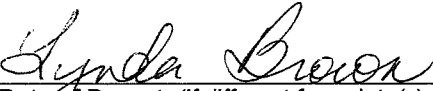

-An identified resident did not have documentation completed according to the homes policy and procedure for Processing Order Changes or Discontinuations

**Inspector ID #:** 111



**Additional Required Actions:**

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that the homes policy for narcotic and controlled drugs and processing order changes or discontinuations is complied with.

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| Signature of Licensee or Representative of Licensee<br>Signature du Titulaire du représentant désigné |       | Signature of Health System Accountability and Performance Division<br>representative/Signature du (de la) représentant(e) de la Division de la<br>responsabilisation et de la performance du système de santé. |  |
|   |       | <br>Date of Report: (if different from date(s) of inspection).   |  |
| Title:  | Date: |    |  |