



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care

Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London, ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ième} étage
London, ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Téléphone: 519-675-7680
Télécopieur: 519-675-7685

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Télécopieur: 519-675-7685

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
July 14 & 15, 2011	2011-159120-0023	L-000933-11 Critical Incident

Licensee/Titulaire

Oakwood Retirement Communities Inc., 325 Max Becker Drive, Suite 201, Kitchener, ON N2E 4H5

Long-Term Care Home/Foyer de soins de longue durée

Village of Winston Park, 695 Blockline Road, Kitchener, ON N2E 3K1

Name of Inspector(s)/Nom de l'inspecteur(s)

Bernadette Susnik - Environmental Health #120

Inspection Summary/Sommaire d'inspection

The purpose of this visit was to conduct a Critical Incident (2783-000012-11) inspection.

During the course of the inspection, the inspector spoke with the General Manager, Environmental Services Supervisor and Director of Nursing.

During the course of the inspection, the inspector conducted a walk-through of the Eby home area, specifically the dining room and servery.

The following Inspection Protocol was used during this inspection:

- *Accommodation Services – Maintenance*

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN
1 VPC

NON- COMPLIANCE / (Non-respectés)

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The licensee has failed to comply with O. Reg. 79/10 s.305(3)1. A licensee may not commence any of the following work without first receiving the approval of the Director:

1. Alterations, additions or renovations to the home.

Findings:

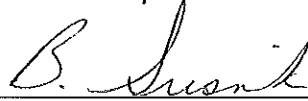
The Eby dining room was taken out of commission for a two day period in June 2011 for minor renovations. The flooring material was replaced and the walls repainted. The residents were required to have their meals in an adjoining space until the renovations were completed. The home did not inform the Director.

Additional Required Action:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O.2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with respect to ensuring that alterations, additions or renovations to the home not commence without first receiving the approval of the Director.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division
representative/Signature du (de la) représentant(e) de la Division de la
responsabilisation et de la performance du système de santé.



Title: Date:

Date of Report: (if different from date(s) of inspection).

