

Original Public Report

Report Issue Date May 25, 2022
Inspection Number 2022_1274_0003
Inspection Type
 Critical Incident System Complaint Follow-Up Director Order Follow-up
 Proactive Inspection SAO Initiated Post-occupancy
 Other _____

Licensee

Schlegel Villages Inc.

Long-Term Care Home and City

The Village of Winston Park, Kitchener

Lead Inspector

April Racpan (218)

Inspector Digital Signature

INSPECTION SUMMARY

The inspection occurred on the following date(s): May 10-12 and 17-20, 2022.

The following intake(s) were inspected:

- Intake Complaints #008197-22, #007848-22, #006455-22 and #006064-22 related to an unexpected death incident
- Intake #007043-22 related to falls prevention and management

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Food, Nutrition and Hydration
- Infection Prevention and Control (IPAC)

INSPECTION RESULTS

WRITTEN NOTIFICATION: CMOH AND MOH

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154(1)1

Non-compliance with: O. Reg. 246/22 s. 272.

The licensee has failed to ensure that Directive #3 was followed in the home.

Rationale and Summary

Directive #3 required Long-Term Care Homes (LTCH) to ensure that all individuals, including staff and visitors, are actively screened for symptoms and exposure history for COVID-19 before they are allowed to enter the home. LTCHs must follow the Ministry of Health's COVID-19 Screening Tool for LTCHs, effective March 18, 2022.

However, the following observations conducted by the home's surveillance screeners showed that multiple staff and visitors were not actively screened upon entry to the home:

- During a specific time period on May 10, 2022, ten out of ten individuals were not actively screened upon entry to the LTCH.
- During a specific time period on May 12, 2022, three out of three individuals were not active screened upon entry to the LTCH.

The surveillance screeners acknowledged that they did not ask staff and visitors the full COVID-19 screening questionnaire and said that it was because they were familiar with the individuals who visited the home regularly. One of the screeners said they did not feel it was necessary to ask individuals if they previously tested positive for COVID-19 because they were going to complete a rapid antigen test anyway. Another screener also shared that they allowed entry to family and visitors who experienced symptoms compatible with COVID-19 (i.e., runny nose or headache). The surveillance screeners said they entered positive responses for the omitted screening questions on behalf of the individuals being screened.

There was moderate risk for disease transmission when the home's designated surveillance screeners did not actively screen multiple staff and visitors upon entering the home.

Sources: COVID-19 Directive #3 for Long-Term Care Homes under the Fixing Long-Term Care Act, 2021 (issued May 3, 2022), LTCH's COVID-19 Active Screening Tool: Updated March 23, 2022, interviews with the IPAC Lead, surveillance screeners, and multiple observations.

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