

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**

33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

## Public Report

**Report Issue Date:** May 8, 2025

**Inspection Number:** 2025-1361-0002

**Inspection Type:**

Critical Incident

**Licensee:** Yee Hong Centre for Geriatric Care

**Long Term Care Home and City:** Yee Hong Centre - Markham, Markham

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 1-2 and May 5-8, 2025

The following intake(s) were inspected:

- An intake related to an incident that caused injury to a resident that required hospitalization

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home  
Infection Prevention and Control  
Responsive Behaviours

## INSPECTION RESULTS

**WRITTEN NOTIFICATION: Home to be safe, secure environment**

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 5**

Home to be safe, secure environment

s. 5. Every licensee of a long-term care home shall ensure that the home is a safe and secure environment for its residents.

The licensee failed to ensure that the home was a safe and secure environment for a resident, when a resident was able to access and ingest a hazardous substance on a specified date, which resulted in hospitalization.

**Sources:** Health records for a resident and interviews with staff.

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