



**Ministry of Health and
Long-Term Care**

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Ministère de la Santé et des
Soins de longue durée**

**Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée**

**Health System Accountability and
Performance Division
Performance Improvement and
Compliance Branch**

**Division de la responsabilisation et de la
performance du système de santé
Direction de l'amélioration de la
performance et de la conformité**

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Report Date(s) / Date(s) du apport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Oct 26, 2015	2015_454132_0002	023256-15	Complaint

Licensee/Titulaire de permis

YEE HONG CENTRE FOR GERIATRIC CARE
2311 MCNICOLL AVENUE SCARBOROUGH ON M1V 5L3

Long-Term Care Home/Foyer de soins de longue durée

YEE HONG CENTRE - SCARBOROUGH McNICOLL
2311 McNICOLL AVENUE SCARBOROUGH ON M1V 5L3

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

ROSEMARY LAM (132)

Inspection Summary/Résumé de l'inspection



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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): THE ON-SITE INSPECTION WAS CONDUCTED BY ONE (1) INSPECTOR IDENTIFIED ABOVE ON SEPTEMBER 24, 2015.

THIS INSPECTION WAS COMMENCED AFTER RECEIPT OF A COMPLAINT SENT TO THE TORONTO SERVICE AREA OFFICE, ALLEGING THAT THE HOME IS STRATEGIZING RESIDENT PLACEMENT BASED ON ADDITIONAL INCOME IT CAN GENERATE.

During the course of the inspection, the inspector(s) spoke with THE ADMINISTRATOR , DIRECTOR OF CARE AND THE NURSING DEPARTMENT'S ADMINISTRATIVE ASSISTANT, SOCIAL WORKER AND A FAMILY MEMBER. IN ADDITION, THE INSPECTOR ALSO SPOKE WITH PLACEMENT COORDINATOR AND DIRECTOR OF PROGRAM & PLACEMENT SERVICES AT CENTRAL EAST COMMUNITY CARE ACCESS CENTER (CECCAC). A REVIEW OF THE RESIDENT'S HEALTH RECORD, POLICIES AND PROCEDURES AROUND BED OFFER AND BED FILL, RESIDENT CENSUS LIST, RESIDENT'S ADMISSION AND DISCHARGE RECORD, LONG TERM CARE HOME (LTCH)'S CURRENT BED WAITING LIST AND LTCH'S INTERNAL TRANSFER WAIT LIST WERE COMPLETED.

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)



NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 26th day of October, 2015

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.