

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central East District**

33 King Street West, 4th Floor  
Oshawa, ON, L1H 1A1  
Telephone: (844) 231-5702

<b>Original Public Report</b>	
<b>Report Issue Date:</b> September 9, 2024	
<b>Inspection Number:</b> 2024-1291-0002	
<b>Inspection Type:</b> Complaint Critical Incident	
<b>Licensee:</b> Yee Hong Centre for Geriatric Care	
<b>Long Term Care Home and City:</b> Yee Hong Centre - Scarborough McNicoll, Scarborough	
<b>Lead Inspector</b>	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

<b>INSPECTION SUMMARY</b>
<p>The inspection occurred onsite on the following date(s): August 28 -30, 2024 and September 3, 4, 2024.</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> <li>• An intake related to a complaint regarding multiple resident care items.</li> <li>• An intake related to unexpected death of a resident.</li> <li>• An intake related to resident fall.</li> <li>• Two intakes related to respiratory outbreaks.</li> </ul>

The following **Inspection Protocols** were used during this inspection:

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Contenance Care  
Skin and Wound Prevention and Management  
Food, Nutrition and Hydration  
Housekeeping, Laundry and Maintenance Services  
Infection Prevention and Control  
Responsive Behaviours  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.